

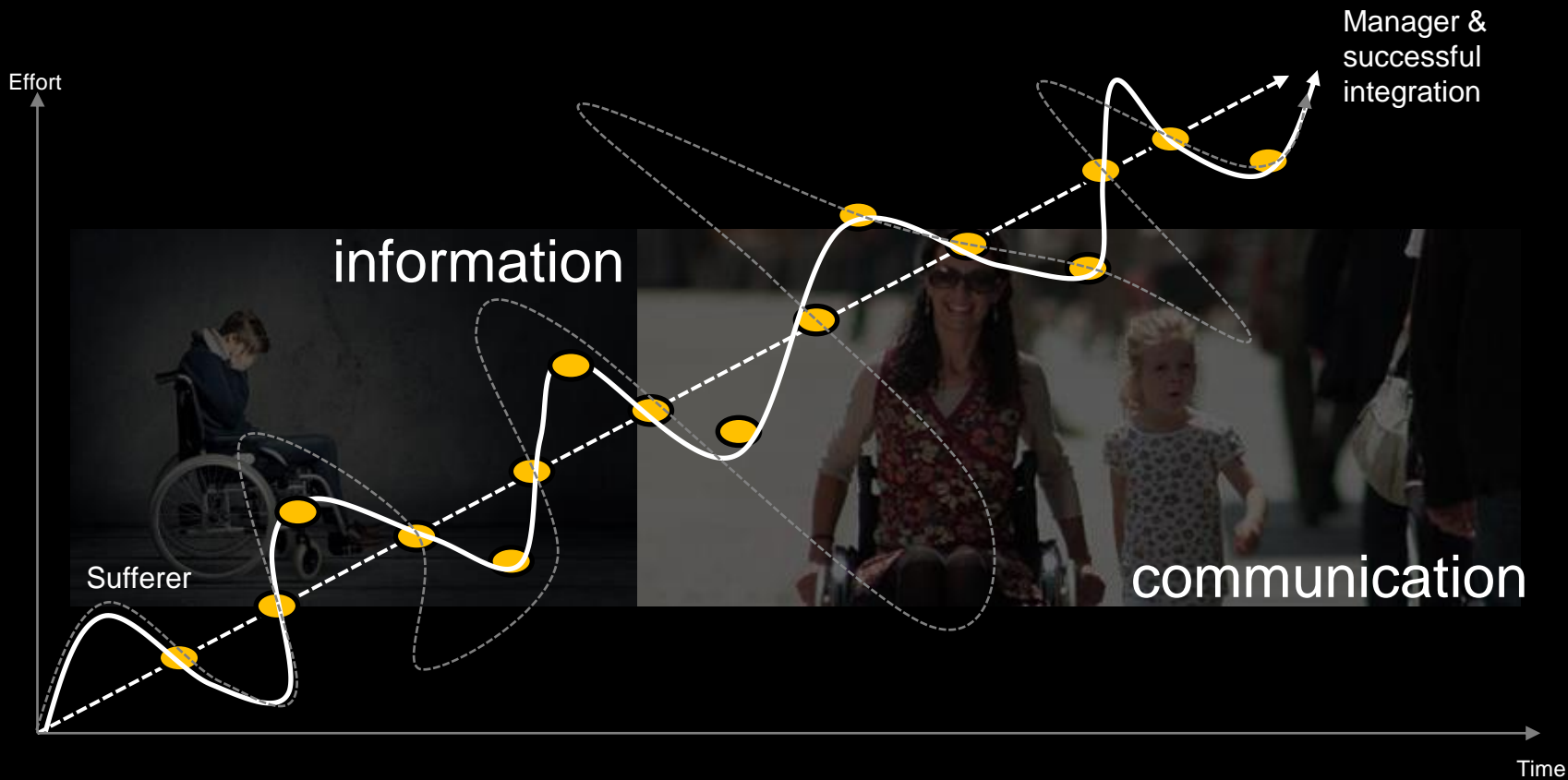
# Information-management as an integrated part in a Disease Management Programme for SCI

Philipp Nieke

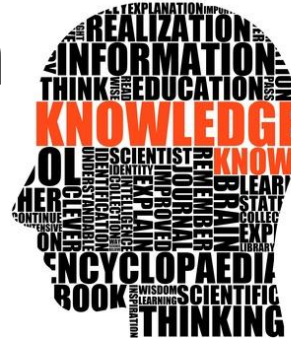


*„Patients should change from sufferers from their disease into managers“<sup>(1)</sup>*



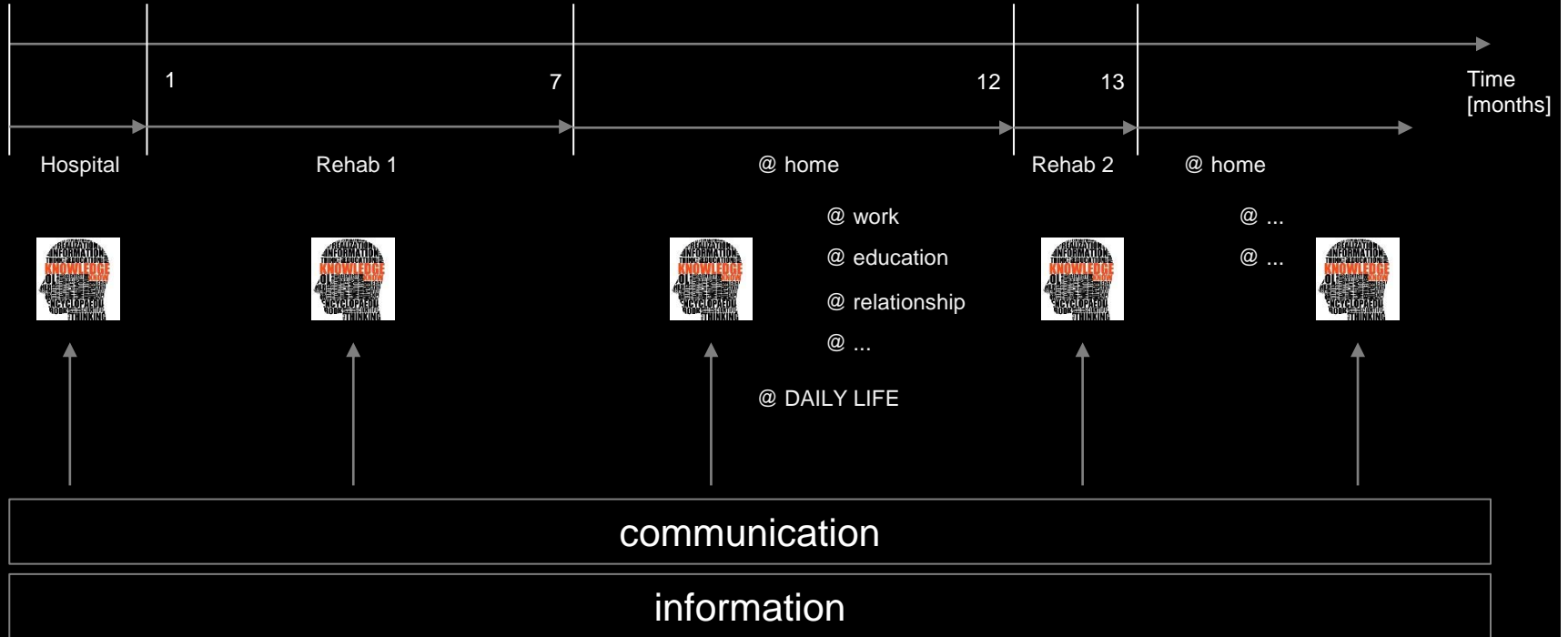


# communication information



which  
who  
when  
how

# ...when?



# INFORMATION DUMPED ON THE USER DAILY

...which?

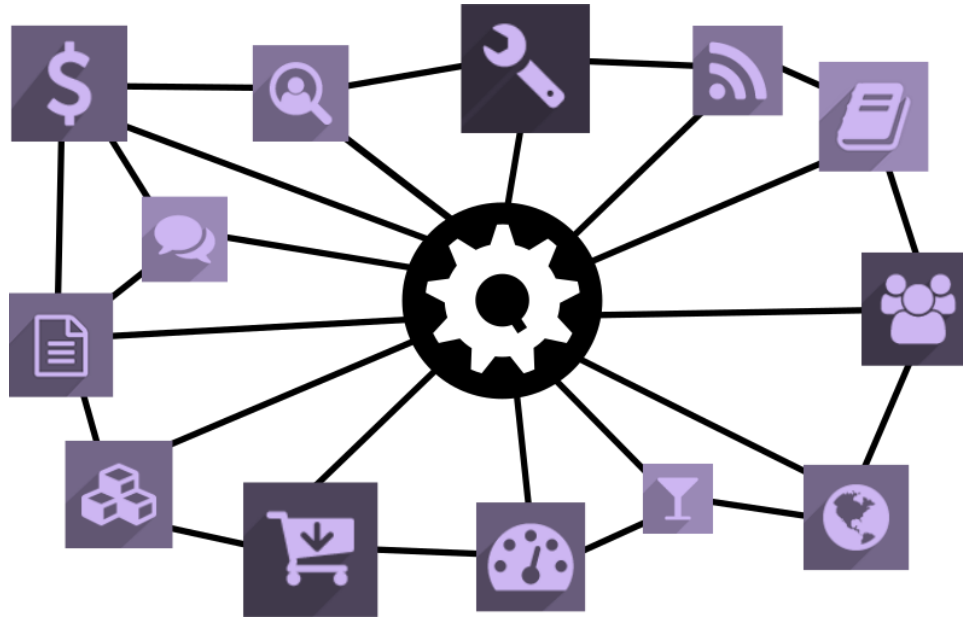


**54,000** words

The length of  
the average  
novel



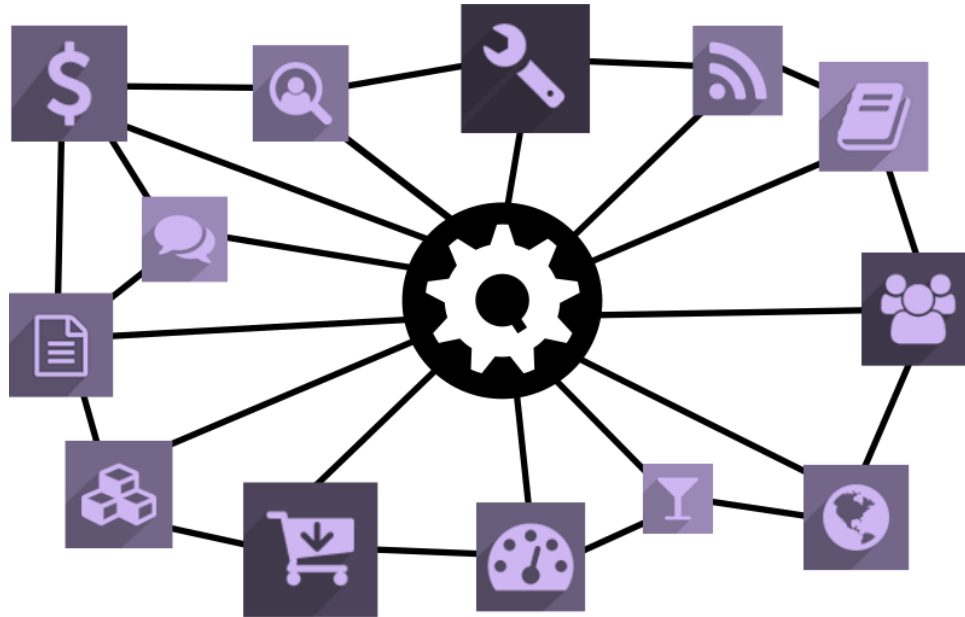
...who?



...www  
...physicians  
...nurses  
...peers  
...books  
...



...who?



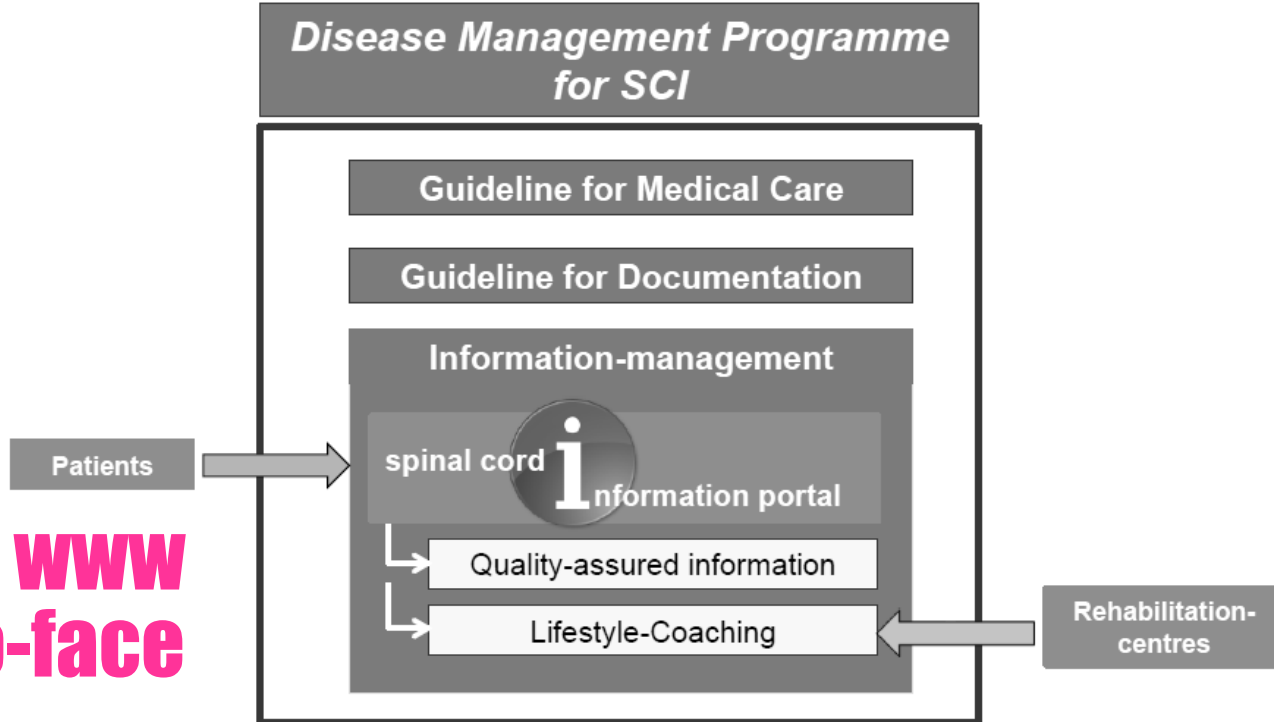
... **WWW**  
...physicians  
...nurses  
... **peers**  
...books  
...


# www face-to-face

# ...managing chronic diseases

- SCI is a life-long (long-term) management process
  - Relation to chronic diseases (e.g. Diabetes)
- Management of chronic diseases
  - Disease Management Programmes (DMP)
    - Prevent long term complications and assure the patient's quality of life
    - Guidelines for treatment & management of a disease
    - Active client-patient management tools
    - Patient empowerment (requires information for the patients)
    - Quality-assured information about the disease
    - Successful integration into society

**www**  
**face-to-face**





Getting information off the  
Internet is like taking a  
drink from a fire hydrant.

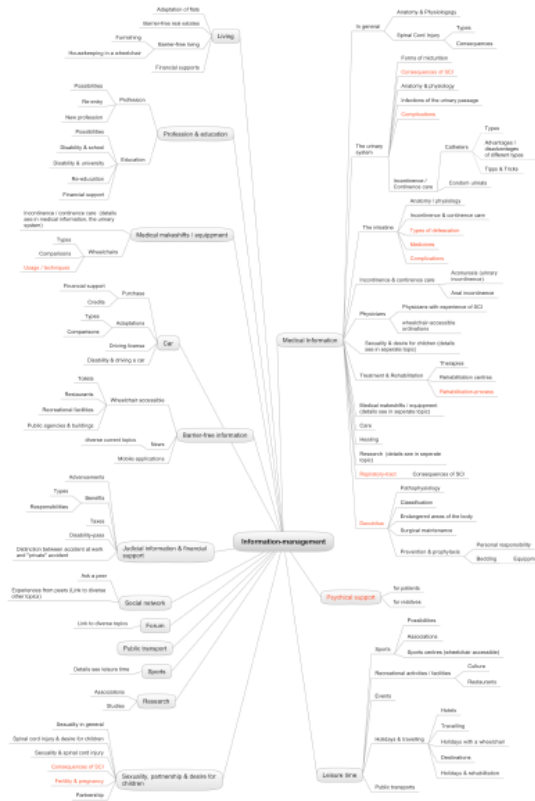
Mitchell Kapor

Adapted from <http://www.flickr.com/photos/josephrobertson/127758523>

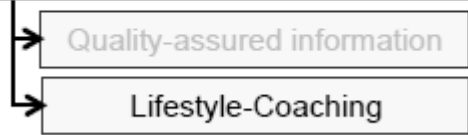
spinal cord **i** nformation portal

Quality-assured information

Lifestyle-Coaching



www



# face-to-face

Individual “service area” for each patient (log-in)

Activated after first rehabilitation

Communication-channel between patients and rehabilitation-centre (Ref Def.

DMP → active client-patient tool)

Post-rehabilitative support (supportive measures) for each SCI-patient

Reminder for necessary examinations  prevention

Consultations with professionals  face-to-face or telemedicine

# face-to-face

## who how



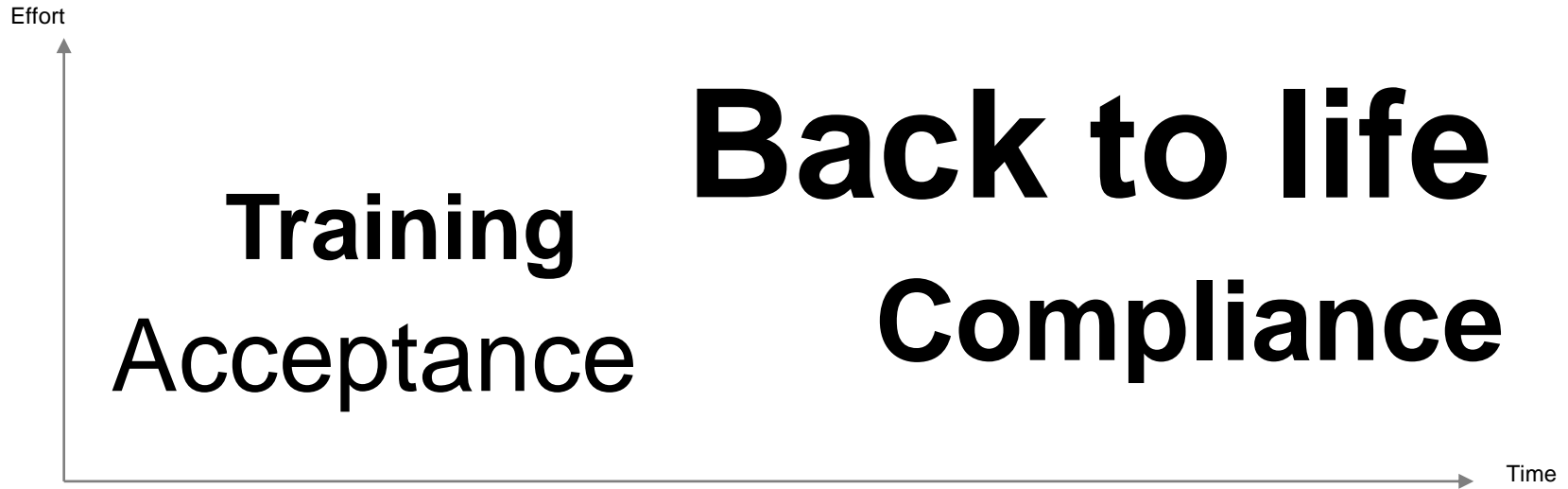


# inclusion



*„Patients should change from sufferers from their disease into managers“<sup>(1)</sup>*

# inclusion



**unconscious incompetence**

**conscious incompetence**

**conscious competence**

**unconscious competence**



*„Patients should change from sufferers from their disease into managers“<sup>(1)</sup>*



Mission:

Success through personality

Values:

Confidence...the basis for cooperation

Closeness...to better understand

Loyalty...for the best result



Vision:

Inspiration and passion to develop individual and corporate personalities

**For further information or detailed insight in the complete research, please contact me!**

**Philipp Nieke - Ottensheimerstr. 41/Top6, 4040 Linz, Austria – p.nieke@nieke.at - 0043 650 721 76 84**