



DWARSLAESIE  
ORGANISATIE  
NEDERLAND

# **Dutch SCI Webshop**

## **[www.dwarslaesiezorgwinkel.nl](http://www.dwarslaesiezorgwinkel.nl)**

**Members Input**  
**ESCIF, Vienna, 13 May 2016**

# Background



- Obligatory health care insurance in The Netherlands
- Basic insurance package: determined by Government
- With doctor's prescription: insured products reimbursed
- In addition people with SCI also use other SCI related products
  - Skin cream,
  - Cranberry or D-Mannose capsules,
  - Disposable absorbent bed mats, etc.
- These uninsured products: self payment
- Government policy: more self payment

# Pilot webshop



- National provider of insured products (ApotheekZorg) +
- national provider of uninsured products (MijnZorgwinkel.nl) +
- Dutch SCI Association (DON) in co-operation
- started a pilot in February 2016 with 40 participant for 6 months
- With input participants: webshop assortment adapted / supplemented and website optimized

# Why this webshop



- DON members can buy uninsured products with maximum discount (incl. free admin./shipping) when they order insured products at the same time
- Using this discount, easy to at least recoup annual DON membership
- DON has no financial benefit from the webshop
- DON sees this webshop as a service to its members
- DON hopes many / all members will use the webshop
- DON also hopes it will help to recruit new members
- Currently of all NL people with SCI, estimated, only 10% DON member

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**Info: [frans.penninx@dwarslaesie.nl](mailto:frans.penninx@dwarslaesie.nl)**